

Terms, Conditions, Shipping & Delivery

Just Herbs was founded on the principle of value, over pricing. We offer high-quality products at a competitive price. We ship to addresses within the United States. We do not charge additional shipping and handling fees in the continental U.S., but instead charge \$ 8.95 for up to 2 or fewer bottles and \$ 12.95 for purchases over 2 bottles. Orders are usually shipped within 48 hours Monday – Friday, but during the holiday season, orders may take longer. Our primary carrier is the United States Postal Service. Priority mail from USPS provides delivery in 2 – 5 days, Sunday excluded. There is an additional fee for shipments to Alaska and Hawaii. If you need expedited service, please call 888-594-3727 or fax us at 276-695-0219. You may also email us at justherbs@yahoo.com for a quote on additional fees.

Refunds, Returns & Replacements

Any damage claims or errors with orders must be made immediately upon receipt of order. For returned items, within 15 days of receipt of your shipment (including gifts), returned items must have their seals intact and containers unopened. Shipping fees will not be refunded, and a 15% restocking fee will be assessed unless there is an error on our part. All returns must have a return authorization number from a Just Herbs service representative, call 1-888-594-3727. Please allow 12 – 24 hours for a response. There will also be a \$ 35.00 service fee incurred for any returned checks.

Privacy & Security

Just Herbs, producer of ordermyspices.com and its related content and service sites, believes that electronic privacy is crucial for the ongoing success of the internet as a service and commercial medium. The SSL security certificate is used to protect our site.

Mission Statement

Just Herbs is founded on the premise of offering the highest quality and value in its' diverse product line, which is designed to enhance and inspire the culinary community. Our spices/herbs are non-irradiated, and NO MSG is ever used. For those on a restricted sodium diet, we have blended the majority of our seasonings without salt. Knowledge of family and Just Herb created recipes will be utilized throughout the organization that is the culmination of culinary study and testing. Our knowledgeable customers expect the finest and freshest spices and seasonings that their money can buy. Our customers are looking for authentic products, comprised of the best ingredients. We provide custom blending for your needs. We continually strive to supply what our customers are asking for by creating new culinary blends. We believe in the quality of product, pride in a job well done, and excellence in service.

Our Customers have Good Taste.